

**Puntledge RV Campground & Nim Nim Interpretive Centre
4724 Condensory Road, Courtenay BC V9J 1R6**

**Phone: (250) 334-3773 Website: www.puntledgerv.com
Email: puntledgervpark@shaw.ca**



**DEPOSIT AND CANCELLATION POLICIES
TERMS AND CONDITIONS**

1. All reservations require a valid credit card number and expiry date.
2. Early departures – no refund or credit for guests leaving prior to scheduled departure.
3. Every effort will be made to place guests in their requested site. However management reserves the right to make changes due to certain circumstances (i.e. maintenance issues, etc.). Guests will be advised of any changes.
4. On long weekends every reservation MUST be a minimum of a 3 night stay.
5. Payment terms include: Cash, Debit Card, MasterCard, VISA.
6. RV and policies are set out below (please note they have different requirements).
7. Maximum 4 people per site
8. Additional person \$4 per additional person (12 and older)
9. A fee of \$2 per dog per night
10. Dogs MUST be on leash

RV DEPOSIT & CANCELLATION POLICY

RV Reservations – HIGH SEASON – May 1st to September 30th

ALL DEPOSITS ARE NON-REFUNDABLE

Daily (stays up to 5 days)	<ul style="list-style-type: none"> • 100% Non-refundable deposit for the full amount of booking is due at the time reservation is made. • Deposits for stays 5 days or less are 100% non-refundable.
Extended Stay (30 days or more)	<ul style="list-style-type: none"> • 50% Non-refundable deposit required with booking. • Balance of reservation is due upon arrival. • 30 days' notice of cancellation is required. • Cancellations made less than 30 days may result in full charge of booking.

RV Reservations in LOW SEASON – October 1st to April 30th

Extended Stay (30 days or more)	<ul style="list-style-type: none"> • 50% deposit of first 30 day period required at booking. • One week notice of cancellation required or you will forfeit your deposit. • If cancellation is made with due notice, your deposit will be refunded less an administrative fee equal to one day's stay.
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